

MACPHEE



580 Portland Street
 Dartmouth, NS B2W 2M3
 Phn: 902-434-7700 - Fax: 902-434-5841
 Toll Free: 1-888-485-7685
 service@macpheeford.com
 www.macpheeford.com

SO # 514490

SERVICE ORDER CUSTOMER COPY



Printed 11/02/2023 10:01:18 AM

User 5123 Page 1

Customer No 159445

| | | | | |
|----------|--------------------|-----------|---------------------|----------|
| Advisor | Believe Macphie | Promised | 11/02/2023 12:00 PM | Tag |
| Shop | MS | Opened | 10/31/2023 12:47 PM | Location |
| Priority | 55 | Cashiered | 11/02/2023 10:01 AM | PO # |

Home Cell Email
 Bus Today

Term CASH

| | | | | |
|-------------------|----------------|-------------------|---------------|----------|
| License No | Odometer In | Odometer Out | InServ Date | Stock No |
| | 3780 | 3780 | | |
| Year | Make | Model | Model No | Colour |
| 2023 | FORD | MAVERICK HYBRID | | |
| Vehicle ID No | Selling Dealer | Extended Warranty | Delivery Date | |
| 3FTTW8E30PRA71190 | | | | |
| Engine Size | | Fleet # | | |

| Request | Description | Job | CSR | Status | | |
|---------------|--|------|--------|----------|-------|--------|
| MISC | Condensation building on inside windshield, water pooling on passenger carpet. [Waiter] | 1 | 5123 | Original | | |
| Labour | Description | Type | Amount | | | |
| MISC | Condensation building on inside windshield, water pooling on passenger carpet. [Waiter] | W | | | | |
| Part | Description | Shp | Bin | Type | Price | Amount |
| LJ6Z 18D395 B | SCREEN ASY | 0 | | W | | |
| Technician | 9710 - | | | | | |
| Cause | confirmed client complaint, found the passenger floor wet. | | | | | |
| | during inspection found water coming from above the blower motor. removed the cabin air filter to gain access to the fire wall. found the filter wet. | | | | | |
| | removed the cowl and found the water leaking into the blower motor through the fresh air intake hole cover. | | | | | |
| Correction | p/a new cover, will need a cabin air filter as well | | | | | |

| | |
|----------------------|-------------|
| Labour | 0.00 |
| Parts | 0.00 |
| Supplies | 0.00 |
| SUB-TOTAL | 0.00 |
| HST | 0.00 |
| TOTAL INVOICE | 0.00 |

| | | | |
|---|-------------------------------------|---|---|
| THANK YOU FOR ALLOWING US THE OPPORTUNITY TO SERVICE YOUR VEHICLE | WHEEL LUG NUT TORQUE SPECIFICATIONS | RETIGHTEN THE LUG NUTS TO THE SPECIFIED TORQUE AT 800KM AFTER ANY WHEEL DISTURBANCE (ROTATION, FLAT TIRE, WHEEL REMOVAL ETC). | ALL DUAL REAR WHEEL VEHICLES REQUIRE THE LUG NUTS TO BE RETORQUES AT 160 KMS AND 800 KM INTERVALS |
|---|-------------------------------------|---|---|

IMPORTANT: YOU MAY RECEIVE A SATISFACTION SURVEY FROM FORD OF CANADA IN THE NEXT FEW WEEKS, IF FOR ANY REASON YOU CANNOT GRADE US "COMPLETELY SATISFIED" PLEASE CONTACT OUR SERVICE MANAGER IMMEDIATELY. "YOUR SATISFACTION IS HOW WE MEASURE OUR SUCCESS." THANK YOU

Due to Environmental regulations there is a nominal fee for the collection and disposal of hazardous materials. Example: Oil Filters, Oil, Glycol, Transmission fluid, etc.

PRIVACY STATEMENT: ASK US IF YOU WOULD LIKE INFORMATION ABOUT OUR PRIVACY POLICY, INCLUDING OUR SERVICE PROVIDERS AND THEIR DATA PROCESSING IN THE U.S., WHICH MAY BE ACCESSIBLE TO U.S. LAW ENFORCEMENT AND NATIONAL SECURITY AUTHORITIES. WE PROVIDE THIS PERSONAL AND TRANSACTION INFORMATION TO FORD MOTOR COMPANY OF CANADA, LIMITED TO ENABLE FORD TO ADMINISTER YOUR TRANSACTION, PROVIDE YOU WITH REQUESTED SERVICES, IMPROVE AUTOMOTIVE RELATED PRODUCTS AND SERVICES BY CONDUCTING CUSTOMER SURVEYS, AND PROVIDE YOU WITH MARKETING MATERIAL WHICH MAY BE OF INTEREST TO YOU, AS PERMITTED BY APPLICABLE LAWS. FOR THE FORD PRIVACY POLICY (WWW.FORD.CA) INCLUDING USE OF SERVICE PROVIDERS AND U.S. DATA STORAGE OR IF YOU DO NOT WANT TO RECEIVE MARKETING OR SURVEY MATERIALS FROM FORD PLEASE CALL 1-800-565-FORD (3673).

| | |
|-------------|--|
| O U T | INDEBTEDNESS IS HEREBY ACKNOWLEDGED IN THE SUM OF \$ _____ BEING ALL OR THE BALANCE OWING FOR REPAIRS, PARTS & ACCESSORIES DESCRIBED IN THIS WORK ORDER. |
| | DATE: _____ CUSTOMER SIGNATURE: _____ |

HST# 862258993RT0001