

Safety Issue Type: Recalls

September 13 2024 NHTSA Campaign Number: 24V684000

Rearview Camera Image May Freeze

An inoperative rearview camera display can reduce the driver's rear visibility, increasing the risk of a crash.

NHTSA Campaign Number 24V684000

Manufacturer Ford Motor Company

Components BACK OVER PREVENTION

Potential Number of Units Affected 144516

Summary

Ford Motor Company (Ford) is recalling certain 2022-2024 Ford Maverick vehicles equipped with Connected Touch Radios (CTR). The rearview camera image may freeze when the vehicle is in reverse.

Remedy

Dealers will update the Connected Touch Radio (CTR) software, free of charge. Owner notification letters are expected to be mailed September 30, 2024. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 24S59.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Affected Products (3)

Vehicle

MAKE	MODEL	YEAR
FORD	MAVERICK	2022-2024

Associated Documents (2)

Recall 573 Report

RCLRPT-24V684-3061.PDF 214.892KB

<https://static.nhtsa.gov/odi/rcl/2024/RCLRPT-24V684-3061.PDF>

Recall Acknowledgement

RCAK-24V684-7548.pdf 645.353KB

<https://static.nhtsa.gov/odi/rcl/2024/RCAK-24V684-7548.pdf>